

For more information about the impact of wipes go to: <https://franklinmiller.com/white-papers/impact-wipes-wastewater-treatment/>

As our customer, you are our most valuable asset. Thank you for your business. Your continued confidence in the safety and high quality of our utility services along with our role in protecting the environment remain our primary goals.



Corporate:
7581 E. Academy Blvd
Suite 229
Denver, CO 80230

Phone: 888-644-6771
Email: info@jwwater.net

Billing:
PO Box 37
Topock AZ 86436

Phone: 928-768-3110
Email: Sunrisevistas@jwwater.net

Household Waste Disposal Tips for customers of Sunrise Vistas Utilities Co.



ONLY FLUSH THE 3 P'S

Clogs from wipes, rags, towels, 'flushable wipes', & other items trap grease and cause sanitary sewer overflows.



Pee



Poo



Paper

Proper Disposal of Waste



Whether you flush it down the toilet, grind it in the garbage disposal, or pour it down the sink, everything that goes down your drains ends up at the wastewater facility. Sunrise Vistas treatment plant is an important part of the community assets, treating the wastewater to a high quality so that it can be recycled and utilized as irrigation water on the golf course. The treatment process utilizes living organisms that digest and treat waste. What you send down your drains greatly affects its ability to do its job. To assist us, we're asking you to review this pamphlet and be mindful of the things you can do to help keep the system working well.

Wastewater Do's and Don'ts

As a rule of thumb, do not flush anything besides human waste and toilet paper. A few things that should never go down the drain are:

- Any Disposable Wipes (even if the label says "Flushable")
- Disposable diapers
- Handi-wipes
- Prophylactics
- Bandages
- Rags & strings
- Coffee grounds
- Paper towels
- Latex or plastic gloves
- Any hard plastics (no matter how small)
- Kitchen Greases or Oils
- Feminine hygiene products
- Cat Litter
- Pharmaceuticals
- Household chemicals such as gasoline, anti-freeze, paint, paint thinner, etc.
- Household chemicals such as gasoline, oil, pesticides, antifreeze, and paint or paint thinners

Garbage Disposals

Try to minimize the use of garbage disposals. Garbage grinders substantially increase the accumulation of solids and their disadvantages far outweigh

the convenience they provide and are not recommended for the wastewater facility. Try to use composting for food scraps or cooking waste.

NOTICE: "Flushable" Wipes can cause sewer blockages and backups

Each house is connected to the sewer collection system through a small diameter lateral pipe. On a few occasions in Sunrise Vistas the last few years, a customer lateral has gotten clogged. This can cause sewage to backup into the home resulting in significant property damage, inconvenience and expense. In most cases, the homeowner is responsible for the cost to unclog the lateral pipeline. In many cases to date, flushable wipes have been identified as a significant culprit contributing to the blockages. For wipes that eventually make their way to the wastewater plant, it can (and has) caused major problems with equipment, treatment efficiency, and on occasion, odors. Here's what a mat of wipes looks like after it piles up over time:

